I would like to file a complaint against Denna Furgeson of ARS National. She is rude, deeming, and harrassing to me and my family dealing with a credit collection. I have explained to her several times that I cannot pay in full, that I am with a credit consolidation firm, and that please stop calling me. She told me several times that I was stupid, that I wasted my time at college because I was stupid, that the school I went to must graduate everyone, not to mention she TRIED TO SCAM ME OUT OF MY CHECKING ACCOUNT INFORMATION by saying that she just needed it for her files.